Right of Access to Medical Treatment as Outlined in the NHIS Benefit Package.

Right to select a Healthcare Facility of choice as long as the Facility is Accredited by the Scheme.

Right to change a Primary Healthcare Facility after six (6) Months of access, if not satisfied with the services provided.

Right to change facility once it has closed, relocated, or delisted by the NHIS.

Right to change facility once you have been transferred to another location.

Right to choose an alternative Facility for Dependents if they are living in a different location.

Right to access Healthcare at any NHIS accredited facility in an emergency.

Right to complain to NHIS or HMOs about any act of negligence on the part of the Healthcare Facility.

Right to be referred for secondary and tertiary healthcare.